



COMMUNITY PARTNERS OF WNY

Performing Provider System

ERIE - NIAGARA - CHAUTAUQUA COUNTIES

PREPARING OUR NETWORK FOR THE FUTURE

EMERGING JOB TITLES

- Emergency Department Care Coordinators
- Patient Navigators
- Tobacco Treatment Specialists
- Community Health Workers

TELEMEDICINE

- **Camera installation** in behavioral health clinics for **crisis management** and access to off-site prescribers
 - **Immediate treatment** and medication assistance for substance use dependency
- Using **web-based software and video monitoring**, on-call nurse and medical provider teams care for intellectually and developmentally disabled persons at their place of residence. **They diagnose:**
 - Injuries
 - Medical/behavioral problems
- Hospice and palliative care provider partners hold **virtual visits** and track vital signs via telemonitoring to avoid unnecessary hospital use
 - Over 771 telemedicine visits have been recorded
- Diabetic retinal exam machines virtually connect primary care providers with specialists for early detection of diabetic retinopathy
- Increased rural access to care
 - Rural providers connect to specialists to diagnose and treat patients through on-demand telemedicine consults
 - Ultrasound **images transmitted** to specialists so high-risk pregnant moms **no longer need to travel** long distances to receive screening for chromosomal abnormalities



VALUE-BASED PAYMENT (VBP) **CAPACITY BUILDING**

Regional PPS collaboration to assist partners with Managed Care and related VBP contracting.

- \$2 million dedicated to VBP innovation
- VBP strategy development for a regional behavioral health independent practice association and two large-scale multi-specialty physician networks in Chautauqua County and in the Buffalo-Niagara region
- Funding is supporting capacity building for Community-Based Organizations (CBOs)
- Continued educational programming provided to local CBOs, behavioral health providers and primary care practices
- VBP resources made available to partners online

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INVESTING IN POPULATION **HEALTH MANAGEMENT:**

- HEALTHeLINK, the regional health information exchange (RHIO), connects providers to regional electronic medical records (EMRs) so they have access to robust and relevant data to better treat patients
- Analytic tools provide a “360 view” of patient populations to:
 - Close gaps and improve patient care, reduce costs, guide business decisions
 - Identify high-risk patients while supporting care management planning population, using risk stratification methodology
- Supports Patient-Centered Medical Home (PCMH) and New York State PCMH by providing technical assistance, such as clinical transformation and care management training and support